odyssey®

a tyler courts & justice solution

Odyssey File & Serve Solution

Tyler's Odyssey File & Serve™ solution enables the electronic filing of documents with the court via a secure, Web-based portal, including online filing for self-represented litigants (SRLs). This highly automated system allows courts to transition from paper-based processes to a streamlined technology-based electronic filing (e-filing) system, which automatically submits documents to the court in real time. This results in the elimination of paper, decreased delays, reduced costs, and improved efficiencies.

Seamless Integration

Odyssey File & Serve is integrated with Odyssey Case Manager™. The system works by accepting electronic documents from attorneys and other filers via File & Serve and puts them in review queues. After clerk review, filing data and documents are seamlessly integrated with the court's case management system, creating greater efficiencies, streamlining filing processes, and eliminating manual data entry. Odyssey File & Serve is also integrated with the Odyssey Portal™ and Odyssey Guide & File™ to improve operational efficiency and empower constituents. The Odyssey Portal utilizes HTML5 so you can securely access case information on any device for optimal viewing.

Powerful & Advanced Capabilities

By investing in Odyssey File & Serve, you're gaining core functionality that is integrated with the Odyssey product suite, in addition to optimized filing processes, decreased operational costs, and improved service to constituents.

- Gain access to electronically filed case documents and electronic filings via one centralized location in the system
- Leverage online credit card transactions and automatic collection of all applicable fees for each filing submitted and accepted by the court, as well as documentation for client billing
- View a master list of all parties that currently receive electronic filing service on a particular case
- Track electronic services history and status for users

eFileTexas — Implemented On Budget and Ahead of Schedule

The Texas Office of Court Administration (OCA) implemented Odyssey File & Serve, starting in January 2014 by making e-filing mandatory in the 10 largest Texas counties. This became the **largest e-filing implementation in the country** and it was successfully rolled out within 12 months of the Supreme Court mandate through a sophisticated approach.

eFileTexas successes:

- Rolled out to 110 Texas counties in 12 months and all 254 counties nine months ahead of schedule
- Registered more than 90,000 users in the first year
- Eliminated nearly 27 million pages of paper in the first year

Odyssey File & Serve currently processes more than 40+ million documents a year and is used in 21 states. The solution handles 24+ million filings per year and approximately 811,828 pages per day.

For more information, visit

www.tylertech.com

or email **info@tylertech.com**

For more information, visit tylertech.com

Empowering people who serve the public®

tyler
technologies

Odyssey File & Serve Solution

Expand Access to Justice with Odyssey Guide & File

Odyssey Guide & File is a valuable part of Odyssey File & Serve. This allows courts to develop their own interview process and electronic forms in order to simplify the filing process for self-represented litigants while adhering to the court's filing rules. This suite of tools enables the authoring of self-guided interviews that lead self-represented litigants through the process of completing court forms and filing cases. Divorces, evictions, small claims cases, and more can be filed by SRLs — without waiting in long lines or even visiting your counter.

Ease of Use

Odyssey File & Serve is a Web-based application that is the most advanced, yet user-friendly online filing solution available in the marketplace today. Installation requires no unique software, middleware or hardware to function.

Return on Investment

Tyler's e-filing solution can be delivered via a license model or a transaction-based model, both of which provide a strong return on investment in improved operational efficiencies and cost savings. Under the transaction-based model, upfront costs can be limited as the expense of implementation is distributed among the user base, which may also provide a new revenue stream for your court.

Scalable Solution

Odyssey File & Serve solution was developed using advanced Web-based technology, providing a highly automated, scalable system that enables rapid conversion, aggregation, organization, hosting, and management of massive volumes of data at high speeds and low cost. Tyler's e-filing solution stores documents temporarily for retrieval of eServed documents, while original documents are maintained on the court's system as the official repository.

As with all other Tyler offerings, Tyler's e-filing solution ensures security best practices are in place. From advanced firewalls with application layering and virus protection software to rigorous registration and authorization processes, Tyler employs stringent security procedures. Tyler recognizes Payment Card Industry (PCI) compliancy and ensures that credit card transactions are secure and sensitive data is protected.

Open Interface Conforms to Standards

The system has an open interface that connects to all Electronic Filing Service Providers (EFSPs) and case management vendors. Tyler received the IJIS Institute Springboard Certification as part of an information sharing initiative aimed at the transmission of legal documents among court system participants. The Springboard Certification of Odyssey File & Serve affirms the implementation of the ECF 4 standard through which Tyler's system integrates with 44 partners.

Contact us today for more information: **800.431.5776** | **cjsales@tylertech.com** | **www.tylertech.com**